

ABOUT NUMEDICAL

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We belong to a larger corporation that has been manufacturing and supplying dental products since 1999 with sister companies located in USA, Japan, China and Hong Kong.

We work closely with the Therapeutic Goods Administration (TGA) and the Australian Dental Industry Association to ensure all of our products are TGA-approved, and meet the Australian standards and regulatory guidelines.

If you are looking for quality, fun and colourful products at competitive prices, look no further and start shopping with NuMedical!

NuMedical



We love giving out **FREE SAMPLES** to make the process of finding the right products an easy one for all dental professionals!

Call us on **1300 998 224** or email orders@numedical.com.au should you wish to sample our products!

FREE SHIPPING

Enjoy **FREE SHIPPING** when you order over \$299 inc GST, Australia-wide!



We **LOVE** getting feedback from our valued customers.

Being a manufacturer, we are able to develop new and even, customise products specially for you!



As a manufacturer of dental supplies, we are committed to supplying **PREMIUM QUALITY** products at competitive prices.

If you find a similar stocked item elsewhere at a lower price, we will **BEAT IT** by **10%**!



We are **PASSIONATE** in supporting our local communities, to increase dental hygiene awareness and preventative care amongst children.

We would love to get in contact with you to help and support in any way we can.



We value each and every customer and we will always do our very best to deliver exceptional customer service to ensure all of your orders, queries, requests, etc are taken care of quickly and accurately!

We love our COMMUNITY!



Source: Royal Flying Doctor Service

NuMedical are a proud supporter of the Royal Flying Doctor Service in their mission in providing excellence in aeromedical and primary healthcare across Australia!

The Central Operations Dental Program that has been running since July 2018 promotes oral health by offering free dental services to anyone living and working in remote areas in SA and NT. The RFDS will also be running a community dental clinic in Kintore, NT.



Source: Royal Park Dental

We are proud to partner with Royal Park Dental in South Australia in their Cavity-Free 2026 School Visits program.

Royal Park Dental and their team offer free dental health checks for children, and to date have partnered with many schools in SA. They offer "Cavity Free Teeth Talk" which is a 15 – 30 minute interactive talk that educates children about the roles of dental professionals and tips to cultivate healthy dental habits. Children will also have the opportunity to role-play as dental nurses and patients to help them foster a positive attitude towards dental care.



Source: Ronda Hore

We are thrilled to have supported the Kushudeu Public Health Mission in Nepal.

"Many thanks to NuMedical Adelaide who supported my volunteer dental hygiene trip to Kushudeu Public Health Mission, a free Medical Centre for Villages in the Junbesi Valley, Nepal at the with an amazing supply of consumables eg masks, gloves, bibs, toothbrushes, floss, small tooth containers etc. By the way the tooth holders were a great hit with the Nuns from the Monastery, who didnt like to part with their very broken down and infected teeth but needed to take them away to pray for their missing body parts."

- Ronda

If your practice has a school visit program, dental outreach program, volunteer program, and you are looking for new sponsors, we would love to get in contact with you to help and support in any way we can!

CUSTOMER POLICY

WAYS TO ORDER

1. Order online on www.numedical.com.au
2. Call 1300 998 224
3. Email orders@numedical.com.au

SHIPPING AND DELIVERY POLICY

We offer free delivery if your total order amounts to more than \$299.00 (inc GST). NuMedical Pty Ltd reserves the right to make changes to the freight-free policy without notice. Once your items have been shipped, you will receive an email with your shipment tracking number. All orders received prior to 12.00pm on a normal business day will be shipped on the same day. Note: Same-day dispatch is subject to stock availability.

REFUND POLICY

NuMedical Pty Ltd offers "Money Back Guarantee" return on goods sold within 30 days from the date of purchase. To make a claim, please call us on 1300 998 224 or email orders@numedical.com.au and we will assist you. A Return Label will then be emailed to you. This label will need to be affixed to the box that you will be returning. The product must be returned to NuMedical Pty Ltd in its original packaging, unmarked with all of its contents as shipped. NuMedical Pty Ltd can arrange for the product to be picked-up, however, the return freight cost will be at your own cost.

PRICING INTEGRITY

All prices in this product catalogue are current at the time of publication. We make every effort to maintain our everyday low prices, however, market conditions and prices of raw materials may affect our pricing. Prices would also need to be adjusted in the event of typo errors in this catalogue. We encourage our customers to view our latest pricings and special promotions on our website: www.numedical.com.au

WARRANTY

To make a warranty claim, firstly check if the product comes with a product warranty guarantee. Warranty claims must be made within the specified time. To make a claim, please call us on 1300 998 224 or email orders@numedical.com.au for assistance.

PAYMENT TERMS

NuMedical Pty Ltd accepts Debit, Visa and Master cards, and cheque payments. New customers can also apply for a 30-day credit account via www.numedical.com.au. You can also call us on 1300 998 224 or email orders@numedical.com.au and we will assist you.

IMAGES

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PRIVACY POLICY

We will only use personal information provided by you for the purposes for which it was collected and we will not disclose your personal information to a third party, except when it is required to facilitate a service you have requested. We will remove personal information from our systems where it is no longer required. We ensure that your personal information will not be disclosed unless law requires it or to prevent or investigate suspected unlawful activity.

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